

# PELTECH LLC

## SOFTWARE SERVICES



*PelTech offers software installation, updates, or reinstalls for most modern consumer software, including Windows OS installation (a valid license required). These services can often be completed on-site within a few hours.*

*Virus removal may require bringing your system to our HQ for thorough malware removal.*



**Performance Optimization:** Think of this as a digital spring cleaning! Our tech will run diagnostics and apply system optimizations to boost performance. This service is \$20/hour, capped at 3 hours.



**Virus Removal:** Our specialists will scan your computer using advanced antivirus software. Service time depends on your system's total storage size. The cost is \$15/hour, capped at 7 hours.



**Password Removal:** Forgot your password? We can remove it and get you back up and running for a flat fee of \$25. Most services are completed in just a few minutes.



**Windows Re/Install:** Our specialists will evaluate your desktop to determine if a fresh Windows installation is needed. Data backup is not included and must be purchased separately; a signed waiver is required before service begins. The service is \$15/hour, capped at 3 hours.



**Software Re/Install:** Our specialists assist with software installation or troubleshooting at \$15/hour, capped at 4 hours.